Sentinel Software,
41 Enmore Gardens,
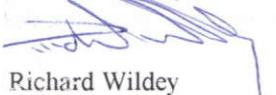East Sheen,
London,
SW14 8RF
0181 876 7032

Dear Simon,

     I'm sorry to hear of your difficulties, this is not the first case of people having difficulties at this point. The code you are given at the end if the Testworld (The first world) - HLFSOKZUEARJ is used to enter worlds 2 and 3 as stated in page 7 of the instructions,
So if you just enter this code where you are trying to enter your EAFHKIGPOBIX code all should be well. My apologies for the poor layout of these but all Zap'T'Balls material was produced by the original company Sentinel imported the copies from.

     The code EAFHKIGPOBIX which are given after completing the Ice world is needed in conjunction with the code given at the end of the Fire World to form a 24 letter code to get you into the final world.

     I hope this clears up your problems my apologies once again for any stress this has caused.

     Yours Faithfully,

     Richard Wildey